



*Complimentary Services
at Centara Hotels & Resorts*

Centara Hotels & Resorts

CENTARA RESERVE

THE
CENTARA
COLLECTION

CENTARA
GRAND

CENTARA

CENTARA
LIFE

COSI

Hotel	Welcome drink on arrival	Cold towel on arrival	Complimentary fruit basket	Complimentary newspapers	Free Wi-Fi	In-room welcome note	Complimentary Laundry service	Shuttle service	Other privileges	
Bangkok / Ayutthaya										
Centara Grand & Bangkok Convention Centre at CentralWorld	For VIP and Club guests only	For VIP and Club guests only	VIP, Club guests and Corporate guests only	By Application "Press Reader"	•	Welcome letter and note on phone screen	Club guests only (2 pieces)	From hotel to CentralWorld, Central Chulabhorn and Central Embassy shopping centres	Birthday cake, special set-up for honeymooners or wedding anniversary	
Centara Grand at Central Plaza Ladprao Bangkok	•	•	VIP guests only as per contract	VIP or Corporate guests and upon request	•	Online booking only	VIP only	Club guests only (2 pieces)	From hotel to JJ Market and Mo-Chu BTS Station	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Watergate Pavilion Hotel Bangkok	•	•	On request	Available upon request	•	VIP only	•	•	Birthday, honeymoon cake	
Centara Life Government Complex Hotel & Convention Centre Chiang Westtown	VIP only	•	VIP only	At the lobby and restaurants	•	VIP only	For long staying guest only	From hotel to Chiang Westtown Road	Birthday cake, honeymoon set up	
Centara Life Hotel Bangkok Phra Nakhon	Welcome voucher to use at the restaurant	•	VIP guests only or as per contract	•	•	VIP only	•	•	Room decoration for Birthday & Honeymoon	
Centara Ayutthaya	•	•	VIP only (Fruit Plate)	•	•	VIP only	One complimentary Suit, Pressing or item of laundry for PLATINUM EITE tier and depend on the Sales Contract Agreement	•	Birthday cake, in-room set up for honeymooners or wedding anniversary	
Hua Hin										
Centara Grand Beach Resort Hua Hin	•	•	VIP, returning guests or Club guests only	At the lobby, Museum & Elephant Bar. In-room for VIP guests	•	VIP or returning guests only	Club guests only (2 pieces)	•	Birthday cake, set up for honeymooners & wedding anniversary, complimentary club access for C1C Platinum Elite	
Centara Life Cha Am Beach Resort Hua Hin	•	VIP only	VIP only	•	•	•	•	•	•	
Pattaya - Sriracha										
Centara Grand Mirage Beach Resort Pattaya	•	•	VIP only	At Club 12 Floor and Zulu Family Club	•	•	Club guests only (2 pieces)	From hotel to CentralFestival shopping and Central Mall (with charge THB 50)	Birthday cake, in-room set up for honeymooners or wedding anniversary	
Centara Pattaya Hotel	•	VIP only	VIP only	At the lobby	•	VIP only	•	From hotel to Sco BuaKun, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary	
Centara Nova Hotel Pattaya	•	VIP only	VIP only	At the lobby	•	VIP only	•	From hotel to Sco BuaKun, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary	
Centara Life Maris Resort Jomtien	•	•	VIP only	At public areas and restaurants	•	VIP only	•	From resort to Jomtien Beach and CentralFestival Pattaya (2 rounds/day)	•	
OSI Pattaya Wong Amat Beach	•	•	•	•	•	•	•	•	•	
Centara Sornila Residence and Suite Sriracha	•	•	VIP only	Online Application "Press Reader"	•	VIP only	•	From hotel to Robinson Sriracha, Tulabom	Birthday cake, in-room set up for honeymooners or wedding anniversary	
Hat Yai / Nara										
Centara Koh Chang Tropicana Resort	•	•	•	•	•	•	Club guests only (2 pieces)	•	Upon request (with charge)	Birthday cake, honeymoon set up in room
Krabi										
Centara Life Wisma Hotel Ratchaburi	•	•	•	•	•	•	•	•	•	
Centara Ande Dhruv Resort & Spa Krabi	•	•	VIP or returning guests only	•	•	•	•	Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary	
Centara Ao Nang Beach Resort & Spa Krabi	•	•	VIP guests only	•	•	•	•	Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary	
Centara Life Phe Pano Resort Krabi	•	•	•	•	•	•	•	Shuttle bus service between Ao Nang Beach and resort	•	
OSI Krabi Ao Nang Beach	•	•	•	•	•	•	•	•	•	
Koh Phangan										
Variava Resort Koh Phangan, The Centara Collection	•	•	•	•	•	•	•	From Thongphue pier to VARIANA Resort Koh Phangan on the check-in date. (Free)	•	
Koh Phi Phi										
Centara Villas Phi Phi Island	•	•	•	•	•	•	•	Shuttle bus service between Fossil Pier and the resort is available on a scheduled basis.	•	
Samui										
Centara Reserve Samui	•	•	•	•	•	•	•	Suite room guests only	•	
Saen Samui Beach Resort, The Centara Collection	•	•	•	•	•	•	•	•	Daily replenishment of capsule coffee machine	
Centara Villas Samui	•	•	VIP only (fruit plate)	At the lobby and restaurant	•	•	•	From hotel to Lamai Beach (with charge)	Birthday cake, honeymoon cake, bed decoration for honeymooners, free use of kayak	
Centara Life Lamai Resort Samui	•	•	•	•	•	•	•	From hotel to Lamai Beach (Free)	Birthday cake, special set-up for honeymooners and wedding anniversary	
OSI Samui Chaweng Beach	•	•	•	•	•	•	•	•	•	
Phuket										
Centara Grand Beach Resort Phuket	•	•	•	At the lobby, restaurants, and Club lounge and VIP or Club guests on request only	C1C and Club guests	•	Club guests only (2 pieces)	From hotel to Karun Town and Jungceylon Shopping Centre (with charge) and complimentary from hotel to Central Floresta	Birthday cake, special for honeymooners or wedding anniversary, shoe, pillow menu, free water sports (snorkeling)	
Centara Villas Phuket	•	•	VIP only	Online Application "Press Reader"	•	•	•	From hotel to Karun and Patong (with charge)	Birthday cake, special in-room set up for honeymooners or wedding anniversary	
Centara Karon Resort Phuket	•	•	VIP only (fruit plate)	VIP only	•	•	•	From hotel to Patong city (with charge)	Special in-room set up for honeymooners and wedding anniversary, birthday special with birthday card, flower decoration on bed and drink voucher	
Centara Karon Villas Phuket	•	•	•	•	•	•	•	•	•	
Centara Kata Resort Phuket	•	•	•	Public area	• and C1C guests	•	•	From hotel to Kata Beach	Birthday card, in-room set up for honeymooners or wedding anniversary	
Waterfront Suites Phuket by Centara	•	•	•	•	•	•	•	•	•	
Hat Yai										
Centara Hotel Hat Yai	•	VIP only	VIP and Premium Deluxe to Suite room type only	At the lobby and in-room per request only	•	VIP or returning guests only	•	•	Birthday cake and anniversary cake, in-room set up for honeymooners, others as per guest request	
Chiang Mai										
Centara Riverside Hotel Chiang Mai	•	VIP only	VIP only	At the lobby and restaurant	•	•	15% discount for long-staying guests	Toll-free Central Chiang Mai (Complimentary service by the mall)	Birthday cake, special set-up for honeymooners and wedding anniversary	
Mae Sot - Udon Thani										
Centara Life Hotel Mae Sot	•	•	•	At the lobby restaurant and in-room for long stay guest only	•	•	•	•	Birthday cake for honeymooners	
Centara Udon	•	VIP only	VIP only	•	•	•	•	•	Birthday cake, in-room set up for honeymooners and wedding anniversary	
Surat - Khao Yai - Udon Ratchaburi										
Centara Korat	•	VIP only	VIP only	At the lobby and restaurant	•	VIP only	For long staying guests only	From hotel to Thao Surasri Monument	Birthday cake, special set-up for honeymooners and wedding anniversary	
BUKHU KHU KHADYAI, THE Centara Collection	•	•	•	•	•	•	•	•	(Daily) Mini bar and snack, handover service, capsule coffee, herbal tea, and bubble foaming bath	
Centara Ubon	•	•	VIP only	•	•	Welcome letter and note on TV screen for VIP only	•	From hotel to Central Ubon to Ubon Ratchasit International Airport	Birthday cake, special set-up for honeymooners and wedding anniversary	
Maldives										
Machchafushi Island Resort & Spa Maldives, The Centara Collection	•	•	•	At public areas	•	•	GA1 guests only (2 pieces)	•	Complimentary use of non-motorised water sports - Paddle board, stand up paddle board and kayak, Birthday cake, in-room set up for honeymooners and wedding anniversary	
Centara Grand Lagoon Maldives	•	•	•	•	•	•	•	•	•	
Centara Mirage Lagoon Maldives	•	•	VIP only	•	•	•	•	•	Complimentary use of non-motorised water sports, Birthday cake, in-room set up for honeymooners and wedding anniversary	
Centara Ras Fushi Resort & Spa Maldives	•	•	VIP only	Online Application "Press Reader"	•	•	•	•	Complimentary use of non-motorised water sports	
Dubai										
Centara Mirage Beach Resort Dubai	•	•	•	•	•	•	•	•	Upon request (with charge)	
Omaha										
Centara Mesopot Hotel Omaha	•	•	VIP & Suite only	At public areas & Club Lounge	•	•	Club guests only (2 pieces)	•	Birthday cake (minimum 4-night stay)	
At Hill Waves Hotel, managed by Centara	VIP only	•	VIP only	At the lobby	•	VIP only	•	•	•	
Doha										
Centara West Bay Hotel & Residences Doha	•	•	VIP only	At the lobby	•	•	•	•	Birthday cake, special set-up for honeymooners or wedding anniversary	
Centara Mirage Resort Mui Ne	•	•	Check-in day only	•	•	•	•	•	•	
Jaipur										
OSI Vientiane Nam Phu	•	•	•	•	•	•	•	•	•	
Osaka										
Centara Grand Hotel Osaka	For VIP and Club guests only	For VIP and Club guests only	VIP or as per contract	Available upon request	•	Welcome message on TV. Welcome card for VIP	•	•	Birthday cake, special set-up for honeymooners and wedding anniversary	
Centara Life Namba Hotel Osaka	•	•	•	•	•	•	•	•	Beverage station located on Level 1	
Nepal										
Himalayan Hideaway Resort Pokhara, The Centara Collection	•	•	VIP guests and as per contract	At public areas	•	Handwritten welcome notes for all guests	•	•	Half pound cake for birthdays, anniversaries and special occasion, minimalist room decor for celebratory stays, one-time afternoon tea (house selected menu), two-hour scenic hike to Kalihoti temple	